EYRES MONSELL COMMUNITY MEETING

MONDAY, 6 MARCH 2023

Held at: Eyres Monsell Community Centre, 268 Hillsborough Rd, Leicester, LE2 9PQ

ACTION LOG

Present:

Councillor Pantling Councillor Pickering

NO.	<u>ITEM</u>	ACTION REQUESTED AT MEETING
1.	INTRODUCTIONS, APOLOGIES FOR ABSENCE AND DECLARATIONS OF INTEREST	Councillor Pantling led introductions as Chair. There were no declarations of interest.
2.	ACTION LOG OF PREVIOUS MEETING	The Action Log of the meeting held on 17 November 2022 was confirmed as a correct record.
3.	WARD COUNCILLOR'S FEEDBACK	 Ward Councillors provided an update into their ongoing work in the ward. It was noted that: Councillor surgeries had been regularly attended. Councillors declared a housing crisis in the ward. A number of Section 21 eviction notices had been distributed to those in private tenancies and Councillors were working with Homelessness Prevention to assist those facing homelessness following eviction. It was noted that 6k people were waiting for a house in Leicester. It was further noted that the construction process for two new sites for residential properties were about to start. Councillors noted that casework was large in volume with further casework being picked up through door knocking. The majority of issues concerned housing repairs or dog fouling. Councillors encouraged those who had issues with dog fouling to send a report through the Love Leicester mobile app.

4. AREA HOUSING MATTERS

Paul Lewis, Housing Officer, was present to provide an update on Area Housing matters in the ward. The following points were noted:

- It was noted that Anti-Social Behaviour concerns were the responsibility of the Crime and Anti-Social Behaviour Unit (CrASBU), who had dedicated officers dealing with reports of ASB.
- The method of reporting issues had not changed. Concerns could be reported via the internet or the phone number provided on leaflets given out at the meeting.
- Housing was collaborating with CrASBU for eight active cases within the ward. The rating of the traffic light system would be prioritised.
- The level of Anti-Social Behaviour had been reducing over the past few years, with 142 cases last year compared to 120 this year. In total across the city, the Eyres Monsell ward made up 12% of all ASB cases, which was noted to be lower than other wards.
- Housing and CrASBU were collaborating to address domestic violence cases and Councillors encouraged members of the public to speak out and report any such cases.
- There were eight officers who made up the CrASBU team.

Councillors discussed potential methods to provide feedback from members of the public on cases that had been resolved, with feedback at Ward Community Meetings being suggested.

Members of the public raised concern about drug use in personal properties creating issues with neighbours, as the smell stuck to walls and clothing. The matter had been reported to the police, who had been taken to the addresses of concern, but wasn't able to be resolved. Further to this, members of the public reported use of letter boxes for storing drugs as a method of drug dealing.

The Chair noted that following increased concerns about heat retention in bungalows, an insulation scheme was being piloted in two bungalows in the ward, which included installation of a new layer of insulation and new windows or doors being fitted.

ACTION: That Anti-Social Behaviour remain as a

		standing item on the agenda for future Ward
5.	MULTI USE GAMES AREA (MUGA) UPDATE	Victoria Ball, Sport and Active Development Recreation Manager and Charles Hurley, Sport and Physical Activity Development Manager, were present to provide an update on the Multi Use Games Area (MUGA) proposed design for the ward. The following points were made: • Funding opportunities had been identified and had collaborated with the Football Foundation. Officers had been working on a bid for the Play Zone Development scheme, a scheme in which only ten cities in the UK had been asked to bid. Capital match funding had been secured for work on 13 MUGA development
		 areas, of which Eyres Monsell ward was included. Officers presented and summarised potential designs for a MUGA in the ward, which included a hybrid football and basketball court. Electronic gates, Flood Lighting and CCTV would be installed, which would trial a pilot period for an online booking system. The proposed location was next to the Eyres Monsell Community Centre, which hoped to discourage anti-social behaviour due to staff and police presence. Contractors would be decided by Summer 2023. The Council's Neighbourhoods Department would be responsible for the maintenance of the MUGA and potential booking system. The court would be floored with polymeric material, similar to material used in a tennis courts, which had been identified as softer flooring suitable for both sports.
6.	COMMUNITY FEEDBACK	Eyres Monsell Community Centre: Tracey Inchley, Manager for the Community Centre, was present to provide an update on Community Centre related issues, which included the following points:
		 A discussion about local activity groups ensued, noting that the number of members in the Gardening Group had reduced and a need for new members was high, to restart group activities.

- A discussion would be held with ward Councillors to discuss potential activities in celebration of the King's Coronation.
- A car boot sale was being looked into, to be held regularly in the car park of the Community Centre.
- The Community Centre was raising funds to re-decorate the garden, with the idea of a small pond with frogs being raised. Funds raised if a car boot sale were held would go towards any potential refurbishment alongside current sales of donated books. A plastic greenhouse would be purchased and built with children in the ward.
- The Community Centre suggested creating a Friends of Eyres Monsell Community Group, so smaller groups could apply for funding using the Community Centre bank account.

A member of the public suggested a local bingo group session. It was noted that the suggestion would be looked into with the possibility of applying for ward community budget for prizes.

Members of the public raised concern about other groups in the ward conducting similar activities and the need to contact and communicate with isolated groups. The Community Centre Manager encouraged members of the public to email them with any ideas about forms of communication, such as a ward forum.

The Chair commended the environmental improvements at the Eyres Monsell Community Centre and Willows Bank School and thanked officers and members of the public for their help.

Events:

The Chair thanked members of the public and staff involved with the events over the Christmas Period, which included the Light Up event, Christmas Fayre, Southfields Treasure Hunt and Memory Heart Event. All events were noted to be well attended, including by the local MP and Lord Mayor.

Councillors noted that a member of the public had received a nomination for a good will award as they had given an item to someone at the Christmas Fayre despite not having the money to purchase it.

Local Developments:

Councillors noted the results of the Eyres Monsell Community Award, with a total of 52 nominations for an award. Three nominations were noted for being a good neighbour, in which the need for a Good neighbour award was noted. Between 7 and 8 young people had been nominated for the Younger Peoples Award, in hopes in generate more young people involvement in the community

Councillors noted the date of the awards session, Friday, 10th March at 7pm, and would include live music and a buffet created by Thelma's Café.

Community Arts:

An artist of Vehicle Arts was present at the meeting to provide an update on Community Arts in the ward, which included the following points:

- Vehicle Arts was noted to be a non-profit based in Leicester, which promoted and assisted artists development in the community.
- Vehicle Arts visited local communities to develop artwork that best reflected and celebrated the diverse local communities.
- "Up Your Street" was a project in which two pieces of art would be created, one collaboratively made with members of the community, one by the artist from Vehicle Arts. ACTION: Manager of the Community Centre to discuss methods of relaying feedback to the Vehicle Arts artist.
- Volunteers from the local community were being sought for collaboration on the group art piece.
- A second project, Leicester Textiles Festival, was being conducted in the near future, to collaborate with communities to show the connection between communities and textiles, and volunteers interested in representing the Eyres Monsell ward were being sought to make a textiles piece.
- The goal was to increase community cohesion and engagement through creativity and art.

7. LOCAL POLICING UPDATE

Police Constable, Natalie Bogle and PCSO Dylan Land were present to provide an update on policing matters in the ward. The following points were noted:

- Police Officers summarised the policing priorities for the ward, which included violence and sexual offences, criminal damage and arson and Anti-Social Behaviour.
- Police Officers encouraged members of the public to report any concerns to increase perception of known issues in the area. Ability to enforce within the ward was noted to be proportional to the number of reports received from members of the public.
- It was noted that some issues may not be present at the time of enforcement and encouraged regular reports if an issue reoccurred.

A member of the public raised concern about the levels of police presence in the ward. It was noted that there were only two dedicated officers for the area alongside response units for issues of most concern. It was noted that officers were commonly present at or around the Eyres Monsell Community Centre and drove around the ward regularly while patrolling.

Members of the public noted that they could contact staff at the Community Centre about any concerns who could contact officers and request their presence.

A member of the public requested information on the murder that had been committed in the ward in the past month. It was noted that the suspect had been arrested, charged and detained in prison prior to the trial, which was expected to be held in April 2023. Two others suspected to be involved in the crime were under investigation.

A member of the public enquired about potential increase in police presence following the opening of the new prison nearby. ACTION: It was noted that the prison was under the jurisdiction of the county and an officer would be invited to attend the next meeting to provide information.

Councillors noted that lighting concerns about the new prison had been addressed and moved, which would no longer impact local residents.

The Manager of the Eyres Monsell Community Centre raised concern about young teens climbing the

building and running across the roof. Police noted the concern and noted that the identity of the offenders were known and would be actioned. Officers encouraged members of staff to keep trying to call via the 101 number when the issues occurred. ACTION: Officers to speak to the Manager of the Community Centre for further detail on Anti-Social Behaviour offenders.

Members of the public raised concern about lack of opportunities and entertainment for youth in the ward following the closure of magpie. ACTION: The Chair to contact the outreach youth team to discuss and organise potential youth activities in the ward.

A member of the public raised concern about prolific dog fouling. Officers noted the details from the resident and agreed to conduct a patrol on the road involved.

Members of the public raised concern about the length of time on hold when calling 101. It was noted that due to the number of officers available, there may not be officers able to pick up the call.

A member of the public raised concern about ongoing parking and speeding issues, and the number of accidents that have occurred on Hillsborough Road. Police noted that of the two accidents on the road, one involved drunk driving. ACTION: An officer of Highways Department to be invited to the next meeting to discuss concerns around parking. ACTION: Police to look into speeding concerns on Hillsborough Road.

8. CITY WARDEN UPDATE

It was noted that the City Warden was not present at the meeting. The Ward Community Engagement Officer agreed to note and take back any issues to the City Warden.

The Chair noted the increase in dog fouling found on pavements.

A member of the public raised concern about the presence of the City Warden on patrols in the area.

A member of the public noted obstructions caused by parked vans in the area, which made travelling difficult for mobility scooter users. Councillors advised that it was a highways or police matter and requested the member of the public to note the registration

		number and contact either the non-emergency police line or Council's Highways Department. Members of the public raised concern about the width of paths, doorways and gates of bungalows for disabled residents. The Chair agreed to discuss the issue further and put forward a case. The Chair noted that an occupational therapist would be contacted to conduct an assessment of needs for those in the area but noted it to be an extensive project to conduct across the whole of the ward.
9.	WARD COMMUNITY BUDGET SUMMARY	The Ward Community Engagement Officer provided a summary of the Ward Community Budget for 2022/23. It was noted that the Ward Community Budget had been fully spent. Councillors put forth a proposal to retain some of the Ward Community Budget in the new municipal year for use on a community newsletter. ACTION: That part of the Ward Community Budget be retained for use on a community newsletter. Members of the public enquired about the details required in the making of a newsletter, such as printing requirements. Councillors suggested a hybrid model newsletter inspired by the Braunstone ward newspaper, which would see a newspaper delivered both physically in paper and online via social media.
10.	ANY OTHER URGENT BUSINESS	The Chair agreed to look into printing resolutions. There being no other business, the meeting closed at 12:18pm.